



Medical Review & the Targeted Probe & Educate (ADR) Process: FAQs & Tips to Successfully Maneuver Audits

(90-minute webinar – available live or on-demand)

Wednesday, September 22, 2021

9:00 AM Hawaiian	11:00 AM Alaskan
12:00 PM Pacific	1:00 PM Mountain
2:00 PM Central	3:00 PM Eastern

[Register Here](#)

OIG reports in 2018 and 2019 identified payment and quality-related problems in hospices. As a result, audits and medical reviews increased, impacting many hospice agencies. As we transition from a Public Health Emergency, it is anticipated that this trend of increased audits will rise even more for both hospice and home health.

AFTER THIS WEBINAR YOU'LL BE ABLE TO:

- Define fraud and abuse and the different types of government audits
- Explain agency responsibilities, critical timelines, and the ADR process, also known as Targeted Probe and Educate (TPE)
- Identify critical compliance areas to minimize audits and ADRs (TPE)
- Identify when an agency should appeal a denial

WEBINAR DETAILS

This webinar will review the FAQs related to audits and the medical review process. It will explain the process, agency responsibilities, and where agencies should focus. Discover how to minimize denials and partial denials to targets, probes, and audits. Learn the proper way to submit documentation and the timeline to follow. Participants will also review sample cover letters and the presenter will address when to appeal, when not to appeal, and when to utilize outside resources to increase your agency's opportunity for a favorable outcome.

THIS WEBINAR WILL BENEFIT THE FOLLOWING AGENCIES:

- Hospice

WHO SHOULD ATTEND?

This informative session will contain excellent information for all agency personnel. Administration, finance, clinical management, supervisors, QAPI staff, medical directors, board members, liaisons, and intake staff will all benefit from attending.

TAKE-AWAY TOOLKIT

- ADR post-payment review letter example
- *Guide for Responding to ADRs*
- *Medicare Program Integrity Manual*
- *NGS Hospice Documentation Checklist/CMS Hospice Documentation Checklist*
- Links to:
 - *Fiscal Intermediary Standard System (FISS) Direct Data Entry (DDE) Guide*
 - *Postpayment Medical Review Additional Development Request (MR ADR)*
 - *Prepayment Medical Review Additional Development Request (MR ADR)*
 - *User Manual Medical Review Tab Jurisdiction 15*
 - Additional weblinks to resources and tools
- PDF of slides and speaker's contact info for follow-up questions

MEET THE PRESENTER

Kathy Ahearn, RN, BSN, PHN, Ahearn Advisement Partners

Kathy Ahearn has a Bachelor's in both Nursing and Social Work, and owns Ahearn Advisement Partners. With over 30 years working and serving the healthcare community the combination of nursing and social work has served her well. She has worked in a variety of post-acute care settings with an emphasis on home health and hospice, home infusion, homecare, and skilled nursing as a PICC and compliance expert. Kathy has a unique ability to identify agency challenges and opportunities, quickly providing education, support, and mentoring to organizations, guiding them to a new level of operation.

Kathy helped develop pain scales to standardize assessment with the American Pain Society and the Joint Commission, which lead to identifying pain as the 5th vital sign. She was a trailblazer in the retail pharmacy world introducing the Joint Commission to the retail setting for disease state accreditation and reimbursement. In addition to developing manuals and policies, Kathy expanded into medical device as a Managed Care Director developing one of the first real-time cloud-based disease specific software programs to assist patients, clinicians, and managed care organizations improve outcomes and collect data.

Kathy began healthcare work due to a disabled parent and later a child living with chronic disease state. She has experienced healthcare professionally and personally, dedicating her life to it and to working as a change agent for the betterment of all served.

THREE REGISTRATION OPTIONS – WHAT YOU GET

1. Live Webinar Includes

- Unlimited connections to the Live Webinar for your agency
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Presenter's contact info for follow-up

2. On-Demand Webinar Includes

- Recording of the Live Webinar
- Can be viewed anytime 24/7, beginning 2 business days after the Live Webinar
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Free Digital Download, yours to keep
- Share link with anyone at your agency
- Presenter's contact info for follow-up

3. Purchase the **BOTH Option** to receive all the benefits listed above! Full registration descriptions can be found [here](#).

If you need help with anything, please drop us an email at support@eewebinarnetwork.com or call 406.442.2585.