



Critical Thinking & Creative Problem-Solving Skills for Leaders

(90-minute on-demand webinar)

Wednesday, September 29, 2021

9:00 AM Hawaiian	11:00 AM Alaskan
12:00 PM Pacific	1:00 PM Mountain
2:00 PM Central	3:00 PM Eastern

[Register Here](#)

“Put on your thinking cap!” Did you know this phrase refers to using our finely tuned critical-thinking and problem-solving skills to find a solution? Don’t we all need a thinking cap tune up? This thought-provoking session will provide tricks and tools to improve your problem-solving savvy.

AFTER THIS WEBINAR YOU’LL BE ABLE TO:

- Understand the key skills needed for effective decision-making
- Use powerful questioning techniques to challenge yourself and others
- Define what it means to think critically
- Apply a simple, repeatable problem-solving sequence and teach it to your team
- Take brainstorming to a new level

WEBINAR DETAILS

The past year has presented unique challenges that required thinking differently. We have made great strides while pivoting our businesses, and now it is time to accelerate growth. That growth will require strategy and solid problem-solving skills. No matter the task at hand, everyone should strive to become a creative problem solver and critical thinker. It can bring a fresh perspective when troubleshooting issues that initially appear unsolvable.

People often don’t take the time needed to think. With the competing priorities that many face, it can be tough to carve out time to “think better” and “think different.” Bill Gates and Steve Jobs schedule time alone to think and you should too! Mastering decision-making and problem-solving skills takes practice and the right approach. Participate in this webinar to improve your problem-solving skills. Learn a nifty trick to get to the root of any challenge and be well on your way to solving it. Brainstorming has also been a long-standing technique to generate fresh ideas. If your brainstorming sessions have become routine, have no fear, this program will reveal new ways to add energy back into the process.

THIS WEBINAR WILL BENEFIT THE FOLLOWING AGENCIES:

- Hospice
- Home Health
- Home Care
- Palliative Care

WHO SHOULD ATTEND?

This informative session will benefit individuals in critical decision-making roles, including leadership, clinical personnel, supervisors, trainers, and sales staff.

TAKE-AWAY TOOLKIT

- Reference list
- Critical-thinking question prompts
- Problem-solving sequence
- PDF of slides and speaker's contact info for follow-up questions

MEET THE PRESENTER

Joanna Pera, Powered By Pera Consulting

Joanna has over 25 years of sales and leadership experience in the healthcare industry, including long-term care, hospice, home health care, assisted living, infusion, psychiatry, and pediatrics. Joanna's expertise focuses on business development, employee coaching, and customer/employee engagement with a special emphasis on Emotional Intelligence and how it impacts organizational objectives. Joanna has served in senior leadership roles for large healthcare organizations and continues to have a passion for sales, sales effectiveness, and growing leaders.

Joanna uses the principles she learned in the Dale Carnegie program to connect with and inspire her clients. As one client stated "Joanna's authentic style of leading is refreshing. She actively engages each person she works with in a productive way to achieve results." She lives in Atlanta, Georgia where she enjoys yoga, painting, gardening, and hiking with her dogs.

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