

# Hospice 101: Creating a Solid Foundation for New Staff & Refreshing the Basics

(90-minute webinar – available live or on-demand)

## Wednesday, January 19, 2022

10:00 AM Hawaiian 11:00 AM Alaskan 12:00 PM Pacific 1:00 PM Mountain 2:00 PM Central 3:00 PM Eastern

## **Register Here**

Post-payment medical review audits are on the rise and meeting education and documentation requirements continue to challenge organizations. Hospice 101 will serve as an excellent introduction for onboarding new staff and a great way to refresh training for current staff – and meet agency compliance.

### AFTER THIS WEBINAR YOU'LL BE ABLE TO:

- List the technical requirements for Medicare hospice eligibility
- Define the required documentation to support Medicare hospice eligibility, both at admission and ongoing
- Explain the four levels of care and required documentation for each
- Identify the importance of completing the NOE, Patient Notification of Hospice Non-Covered Items, and Services and Drugs, including following CMS designated timelines
- Recognize the benefit of using LCDs for greater accuracy when documenting

#### **WEBINAR DETAILS**

Hospice 101 will create a solid foundation by taking your agency through the basics of the hospice process, with an emphasis on eligibility. This webinar will explain who is eligible for the Medicare hospice benefit and what documentation is required for admission and to maintain Medicare hospice eligibility. It will review the Notice of Election (NOE) and patient addendum of non-covered services. In addition, it will address the four levels of care and required documentation, the hospice admission paperwork, and the certification process. High-risk areas will include Medicare audits, payment denials, and inappropriate admissions that can trigger CMS oversight.

#### THIS WEBINAR WILL BENEFIT THE FOLLOWING AGENCIES:

Hospice

#### WHO SHOULD ATTEND?

This webinar is recommended for all new hospice staff and will serve as an excellent refresher on the hospice benefit for board members, quality and compliance staff, DOPCSs, admission team nurses, clinical managers, intake staff, liaisons, marketing personnel, and business development teams. In addition, it will benefit home health administrators who are interested in adding a hospice agency to their service portfolio and care continuum.

#### **TAKE-AWAY TOOLKIT**

- Official government handout: The Medicare Hospice Benefit
- CMS Hospice Conditions of Participation
- Local coverage determination (LCD) tool example
- Hospice GIP audit tool
- Handout on hospice orientation for the interdisciplinary team
- PDF of slides and speaker's contact info for follow-up questions

Attendance certificate provided, however there are no pre-approved CEs associated with this webinar.

**NOTE:** All materials are subject to copyright. Transmission, retransmission, or republishing of any webinar to other institutions or those not employed by your agency is prohibited. Print materials may be copied for eligible participants only.

#### **MEET THE PRESENTER**

## **Kathy Ahearn, Ahearn Advisement Partners**

Kathy Ahearn has a Bachelor's in both Nursing and Social Work, and owns Ahearn Advisement Partners. With over 30 years working and serving the healthcare community the combination of nursing and social work has served her well. She has worked in a variety of post-acute care settings with an emphasis on home health and hospice, home infusion, homecare, and skilled nursing as a PICC and compliance expert. Kathy has a unique ability to identify agency challenges and opportunities, quickly providing education, support, and mentoring to organizations, guiding them to a new level of operation.

Kathy helped develop pain scales to standardize assessment with the American Pain Society and the Joint Commission, which lead to identifying pain as the 5th vital sign. She was a trailblazer in the retail pharmacy world introducing the Joint Commission to the retail setting for disease state accreditation and reimbursement. In addition to developing manuals and policies, Kathy expanded into medical device as a Managed Care Director developing one of the first real-time cloud-based disease specific software programs to assist patients, clinicians, and managed care organizations improve outcomes and collect data.

Kathy began healthcare work due to a disabled parent and later a child living with chronic disease state. She has experienced healthcare professionally and personally, dedicating her life to it and to working as a change agent for the betterment of all served.

## THREE REGISTRATION OPTIONS - WHAT YOU GET

## 1. Live Webinar Includes

Unlimited connections to the Live Webinar for your agency

- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Presenter's contact info for follow-up

## 2. On-Demand Webinar Includes

- Recording of the Live Webinar
- Can be viewed anytime 24/7, beginning 2 business days after the Live Webinar
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Free Digital Download, yours to keep
- Share link with anyone at your agency
- Presenter's contact info for follow-up
- **3.** Purchase the **BOTH Option** to receive all the benefits listed above! Full registration descriptions can be found <u>here</u>.

If you need help with anything, please drop us an email at <a href="mailto:support@eewebinarnetwork.com">support@eewebinarnetwork.com</a> or call 406.442.2585.