Develop an Effective Hospice Competency Program

(90-minute webinar – available live or on-demand)

Thursday, February 3, 2022

9:00 AM Hawaiian	11:00 AM Alaskan
12:00 PM Pacific	1:00 PM Mountain
2:00 PM Central	3:00 PM Eastern

Register Here

This informative webinar will examine what a hospice competency program is and how to efficiently develop and implement an effective program. It will cover the competency process, how to include all positions and staff members, and review competency forms.

AFTER THIS WEBINAR YOU'LL BE ABLE TO:
- Define what a competency program is and is not
- Develop an organization-wide competency program
- Recognize the key benefits of having an effective competency program
- Improve patient care and agency outcomes
- Enforce agency compliance with regulations

WEBINAR DETAILS
Having an effective hospice competency program will reduce agency risk and increase the quality of patient care, as staff become competent with policies, procedures, and federal and state accreditation regulations. CAHPS scores also improve when staff are comfortable and proficient in all procedures, including the Hoyer Lift, wound care, medication management, and infection control. When patients and families experience skilled care from properly trained staff, they experience improved outcomes and coordination of care. Now that the Hospice Care Index (HCI) is going to be counted towards hospice outcomes, having competent staff and a formal, objective competency program will give your agency a head start on improving CAHPS scores!

THIS WEBINAR WILL BENEFIT THE FOLLOWING AGENCIES:
- Hospice
- Palliative Care

WHO SHOULD ATTEND?
This informative webinar is designed for administrative staff, clinical managers, QAPI coordinators, and IDG members.

TAKE-AWAY TOOLKIT
- Competency checklist
- PDF of slides and speaker's contact info for follow-up questions
- Attendance certificate provided, however there are no pre-approved CEs associated with this webinar

NOTE: All materials are subject to copyright. Transmission, retransmission, or republishing of any webinar to other institutions or those not employed by your agency is prohibited. Print materials may be copied for eligible participants only.

MEET THE PRESENTER
Sharon Litwin, RN, BSHS, MHA, HCS-D, CHAP
Sharon Litwin is currently the Clinical Support Specialist at CHAP, providing training, education, and assisting with accreditation activities. Sharon is the founder and was the senior managing partner of 5 Star Consultants, a national consulting and coding firm specializing in homecare and hospice services since 2003, selling the company to Healthcare Provider Solutions in 2020. Sharon was also a CHAP and an ACHC surveyor, performing Medicare deemed accreditation surveys.

Sharon's focus has been on assisting homecare and hospice agencies in providing quality, meeting regulations, ICD-10 coding, OASIS, increasing outcomes and Star Ratings, and having continued survey readiness. She is a certified and experienced ICD-10 coder and teaches coding as well as reviews for agencies. She also has extensive experience in teaching many topics in home health and hospice and is a regular speaker for education companies, state associations, and national organizations. In addition to teaching, she has written articles for numerous industry publications over the years.

THREE REGISTRATION OPTIONS – WHAT YOU GET
1. Live Webinar Includes
- Unlimited connections to the Live Webinar for your agency
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Presenter's contact info for follow-up

2. On-Demand Webinar Includes
- Recording of the Live Webinar
- Can be viewed anytime 24/7, beginning 2 business days after the Live Webinar
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Free Digital Download, yours to keep
- Share link with anyone at your agency
- Presenter's contact info for follow-up

3. Purchase the **BOTH Option** to receive all the benefits listed above! Full registration descriptions can be found **here**.

If you need help with anything, please drop us an email at
support@eewebinarnetwork.com or call 406.442.2585.