

Understanding & Improving Your Hospice Quality Reporting (HQRP) Scores

(90-minute webinar – available live or on-demand)

Wednesday, February 16, 2022

9:00 AM Hawaiian 11:00 AM Alaskan 12:00 PM Pacific 1:00 PM Mountain 2:00 PM Central 3:00 PM Eastern

Register Here

CMS has introduced new claims-based quality measures for hospice. These measures look at the entire continuum of hospice care and are intended to evaluate quality. Is your agency prepared?

AFTER THIS WEBINAR YOU'LL BE ABLE TO:

- Identify what constitutes a Hospice Quality Reporting Program (HQRP)
- Recognize all elements of hospice public reporting, including care compare
- Define HQRP "pay for reporting"
- Discuss penalties for failure to report
- Distinguish which reports can help evaluate agency quality
- Use your management team to improve CAHPS ratings in three areas

WEBINAR DETAILS

Quality had the largest impact on the hospice final rule for CY2022. Agencies are now required to submit additional reporting data to meet the CMS quality requirements or face reimbursement penalties. This webinar will review how to meet HQRP requirements for success and public reporting. It will cover the latest claims-based measures and best practices to improve quality scores. As public reporting increases for hospices with care compare and claims-based measures, it is critical that agencies strongly focus on quality. Get a jumpstart on your quality program and learn how to comply with the new rule requirements!

THIS WEBINAR WILL BENEFIT THE FOLLOWING AGENCIES:

- Hospice
- Palliative Care

WHO SHOULD ATTEND?

This informative session is designed for all team members, including board members, directors, CEOs, CFOs, DOPCSs, executive and clinical management, QAPI personnel, intake staff, RN case managers, social workers, and chaplains.

TAKE-AWAY TOOLKIT

- Updated CMS guidelines
- Getting Started with Hospice Quality Reporting Program
- Quality report examples
- Best practices weblinks
- PDF of slides and speaker's contact info for follow-up questions
- Attendance certificate provides, however there are no pre-approved CEs associated with the webinar

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MEET THE PRESENTER

Kathy Ahearn, RN, BSN, PHN, Ahearn Advisement Partners

Kathy Ahearn has a Bachelor's in both Nursing and Social Work and owns Ahearn Advisement Partners. With over 30 years working and serving the healthcare community the combination of nursing and social work has served her well. She has worked in a variety of post-acute care settings with an emphasis on home health and hospice, home infusion, homecare, and skilled nursing as a PICC and compliance expert. Kathy has a unique ability to identify agency challenges and opportunities, quickly providing education, support, and mentoring to organizations, guiding them to a new level of operation.

Kathy helped develop pain scales to standardize assessment with the American Pain Society and the Joint Commission, which lead to identifying pain as the 5th vital sign. She was a trailblazer in the retail pharmacy world introducing the Joint Commission to the retail setting for disease state accreditation and reimbursement. In addition to developing manuals and policies, Kathy expanded into medical device as a Managed Care Director developing one of the first real-time cloud-based disease specific software programs to assist patients, clinicians, and managed care organizations improve outcomes and collect data.

Kathy began healthcare work due to a disabled parent and later a child living with chronic disease state. She has experienced healthcare professionally and personally, dedicating her life to it and to working as a change agent for the betterment of all served.

THREE REGISTRATION OPTIONS - WHAT YOU GET

1. Live Webinar Includes

- Unlimited connections to the Live Webinar for your agency
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Presenter's contact info for follow-up

2. On-Demand Webinar Includes

Recording of the Live Webinar

- Can be viewed anytime 24/7, beginning 2 business days after the Live Webinar
- Handout and take-away toolkit
- Available on desktop, mobile & tablet
- Free Digital Download, yours to keep
- Share link with anyone at your agency
- Presenter's contact info for follow-up
- **3.** Purchase the **BOTH Option** to receive all the benefits listed above! Full registration descriptions can be found <u>here</u>.

If you need help with anything, please drop us an email at support@eewebinarnetwork.com or call 406.442.2585.